

CENTER FOR DISABILITY ACCESS
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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

Orland Sylve,

Plaintiff,

v.

Walgreen Co., an Illinois
Corporation; and Does 1-10,

Defendants.

Case No.

**Complaint For Damages And
Injunctive Relief For Violations
Of: American's With Disabilities
Act; Unruh Civil Rights Act**

Plaintiff Orland Sylve complains of Walgreen Co., an Illinois Corporation; and Does 1-10 ("Defendants"), and alleges as follows:

PARTIES:

1. Plaintiff is a California resident with physical disabilities. He is a quadriplegic who cannot walk and who uses a wheelchair for mobility.

2. Defendant Walgreen Co. owned the real property located at or about 1160 Broadway, Burlingame, California, in October 2019.

3. Defendant Walgreen Co. owns the real property located at or about 1160 Broadway, Burlingame, California, currently.

4. Defendant Walgreen Co. owned Walgreens located at or about 1160

1 Broadway, Burlingame, California, in October 2019.

2 5. Defendant Walgreen Co. owns Walgreens ("Store") located at or about
3 1160 Broadway, Burlingame, California, currently.

4 6. Plaintiff does not know the true names of Defendants, their business
5 capacities, their ownership connection to the property and business, or their
6 relative responsibilities in causing the access violations herein complained of,
7 and alleges a joint venture and common enterprise by all such Defendants.
8 Plaintiff is informed and believes that each of the Defendants herein,
9 including Does 1 through 10, inclusive, is responsible in some capacity for the
10 events herein alleged, or is a necessary party for obtaining appropriate relief.
11 Plaintiff will seek leave to amend when the true names, capacities,
12 connections, and responsibilities of the Defendants and Does 1 through 10,
13 inclusive, are ascertained.

14
15 **JURISDICTION & VENUE:**

16 7. The Court has subject matter jurisdiction over the action pursuant to 28
17 U.S.C. § 1331 and § 1343(a)(3) & (a)(4) for violations of the Americans with
18 Disabilities Act of 1990, 42 U.S.C. § 12101, et seq.

19 8. Pursuant to supplemental jurisdiction, an attendant and related cause
20 of action, arising from the same nucleus of operative facts and arising out of
21 the same transactions, is also brought under California's Unruh Civil Rights
22 Act, which act expressly incorporates the Americans with Disabilities Act.

23 9. Venue is proper in this court pursuant to 28 U.S.C. § 1391(b) and is
24 founded on the fact that the real property which is the subject of this action is
25 located in this district and that Plaintiff's cause of action arose in this district.

26
27 **FACTUAL ALLEGATIONS:**

28 10. Plaintiff went to the Store in October 2019 with the intention to avail

1 himself of its goods, motivated in part to determine if the defendants comply
2 with the disability access laws.

3 11. The Store is a facility open to the public, a place of public
4 accommodation, and a business establishment.

5 12. Unfortunately, on the date of the plaintiff's visit, the defendants failed
6 to provide accessible parking in conformance with the ADA Standards as it
7 relates to wheelchair users like the plaintiff.

8 13. On information and belief, the defendants currently fail to provide
9 accessible parking.

10 14. These barriers relate to and impact the plaintiff's disability. Plaintiff
11 personally encountered these barriers.

12 15. By failing to provide accessible facilities, the defendants denied the
13 plaintiff full and equal access.

14 16. The failure to provide accessible facilities created difficulty and
15 discomfort for the Plaintiff.

16 17. The defendants have failed to maintain in working and useable
17 conditions those features required to provide ready access to persons with
18 disabilities.

19 18. The barriers identified above are easily removed without much
20 difficulty or expense. They are the types of barriers identified by the
21 Department of Justice as presumably readily achievable to remove and, in fact,
22 these barriers are readily achievable to remove. Moreover, there are numerous
23 alternative accommodations that could be made to provide a greater level of
24 access if complete removal were not achievable.

25 19. Plaintiff will return to the Store to avail himself of its goods and to
26 determine compliance with the disability access laws once it is represented to
27 him that the Store and its facilities are accessible. Plaintiff is currently deterred
28 from doing so because of his knowledge of the existing barriers and his

1 uncertainty about the existence of yet other barriers on the site. If the barriers
2 are not removed, the plaintiff will face unlawful and discriminatory barriers
3 again.

4 20. Given the obvious and blatant nature of the barriers and violations
5 alleged herein, the plaintiff alleges, on information and belief, that there are
6 other violations and barriers on the site that relate to his disability. Plaintiff will
7 amend the complaint, to provide proper notice regarding the scope of this
8 lawsuit, once he conducts a site inspection. However, please be on notice that
9 the plaintiff seeks to have all barriers related to his disability remedied. See
10 *Doran v. 7-11*, 524 F.3d 1034 (9th Cir. 2008) (holding that once a plaintiff
11 encounters one barrier at a site, he can sue to have all barriers that relate to his
12 disability removed regardless of whether he personally encountered them).

13
14 **I. FIRST CAUSE OF ACTION: VIOLATION OF THE AMERICANS**
15 **WITH DISABILITIES ACT OF 1990** (On behalf of Plaintiff and against all
16 Defendants.) (42 U.S.C. section 12101, et seq.)

17 21. Plaintiff re-pleads and incorporates by reference, as if fully set forth
18 again herein, the allegations contained in all prior paragraphs of this
19 complaint.

20 22. Under the ADA, it is an act of discrimination to fail to ensure that the
21 privileges, advantages, accommodations, facilities, goods and services of any
22 place of public accommodation is offered on a full and equal basis by anyone
23 who owns, leases, or operates a place of public accommodation. See 42 U.S.C.
24 § 12182(a). Discrimination is defined, inter alia, as follows:

- 25 a. A failure to make reasonable modifications in policies, practices,
26 or procedures, when such modifications are necessary to afford
27 goods, services, facilities, privileges, advantages, or
28 accommodations to individuals with disabilities, unless the

1 accommodation would work a fundamental alteration of those
2 services and facilities. 42 U.S.C. § 12182(b)(2)(A)(ii).

3 b. A failure to remove architectural barriers where such removal is
4 readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv). Barriers are
5 defined by reference to the ADA Standards.

6 c. A failure to make alterations in such a manner that, to the
7 maximum extent feasible, the altered portions of the facility are
8 readily accessible to and usable by individuals with disabilities,
9 including individuals who use wheelchairs or to ensure that, to the
10 maximum extent feasible, the path of travel to the altered area and
11 the bathrooms, telephones, and drinking fountains serving the
12 altered area, are readily accessible to and usable by individuals
13 with disabilities. 42 U.S.C. § 12183(a)(2).

14 23. When a business provides parking for its customers, it must provide
15 accessible parking.

16 24. Here, accessible parking has not been provided.

17 25. The Safe Harbor provisions of the 2010 Standards are not applicable
18 here because the conditions challenged in this lawsuit do not comply with the
19 1991 Standards.

20 26. A public accommodation must maintain in operable working condition
21 those features of its facilities and equipment that are required to be readily
22 accessible to and usable by persons with disabilities. 28 C.F.R. § 36.211(a).

23 27. Here, the failure to ensure that the accessible facilities were available
24 and ready to be used by the plaintiff is a violation of the law.

II. SECOND CAUSE OF ACTION: VIOLATION OF THE UNRUH CIVIL RIGHTS ACT (On behalf of Plaintiff and against all Defendants.) (Cal. Civ. Code § 51-53.)

28. Plaintiff repleads and incorporates by reference, as if fully set forth again herein, the allegations contained in all prior paragraphs of this complaint. The Unruh Civil Rights Act (“Unruh Act”) guarantees, inter alia, that persons with disabilities are entitled to full and equal accommodations, advantages, facilities, privileges, or services in all business establishment of every kind whatsoever within the jurisdiction of the State of California. Cal. Civ. Code § 51(b).

29. The Unruh Act provides that a violation of the ADA is a violation of the Unruh Act. Cal. Civ. Code, § 51(f).

30. Defendants’ acts and omissions, as herein alleged, have violated the Unruh Act by, inter alia, denying, or aiding, or inciting the denial of, Plaintiff’s rights to full and equal use of the accommodations, advantages, facilities, privileges, or services offered.

31. Because the violation of the Unruh Civil Rights Act resulted in difficulty, discomfort or embarrassment for the plaintiff, the defendants are also each responsible for statutory damages, i.e., a civil penalty. (Civ. Code § 55.56(a)-(c).)

PRAYER:

Wherefore, Plaintiff prays that this Court award damages and provide relief as follows:

1. For injunctive relief, compelling Defendants to comply with the Americans with Disabilities Act and the Unruh Civil Rights Act. Note: the plaintiff is not invoking section 55 of the California Civil Code and is not seeking injunctive relief under the Disabled Persons Act at all.

1 2. Damages under the Unruh Civil Rights Act, which provides for actual
2 damages and a statutory minimum of \$4,000 for each offense.

3 3. Reasonable attorney fees, litigation expenses and costs of suit, pursuant
4 to 42 U.S.C. § 12205; and Cal. Civ. Code §§ 52.

5
6 Dated: December 4, 2019

CENTER FOR DISABILITY ACCESS

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8 By:



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10 Amanda Seabock, Esq.
11 Attorney for plaintiff
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